

# Find RBP-Friendly Providers with HST Connect

Your Reference-Based Pricing (RBP) health plan gives you 24/7 access to the HST Connect mobile app.

## What you should do before you get started



**To find a physician or specialist**, first, check your PPO network search tool to make sure your providers participate in your PPO network. If they don't, use the HST Connect app to check if they have a RBP acceptance rating.



**To find a hospital or facility**, use the HST Connect app to check RBP acceptance ratings.

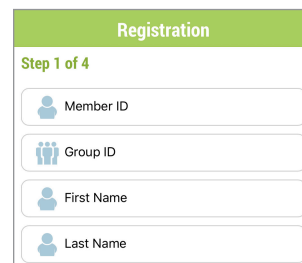
## How to register

To download the app, search HST Connect in the Apple® App Store or Google Play™.

1. When you open the app for the first time, click **Register**

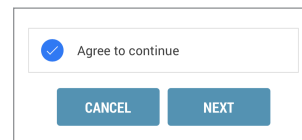


2. Enter your registration information, including your HPI Member ID and Group ID (located on your member ID card), first and last name, and birth date.



3. Create a username, password and security questions.

4. Read and agree to the terms and conditions of use.



5. Review your information and click **Submit**.

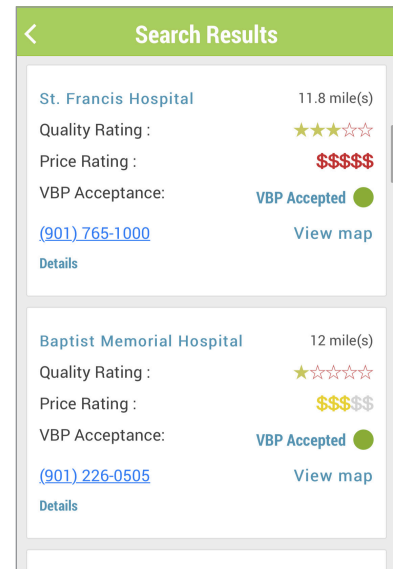
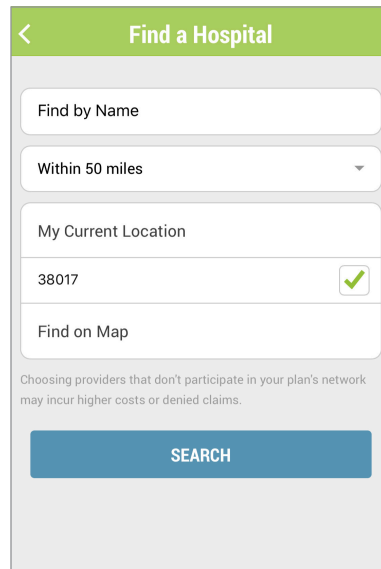
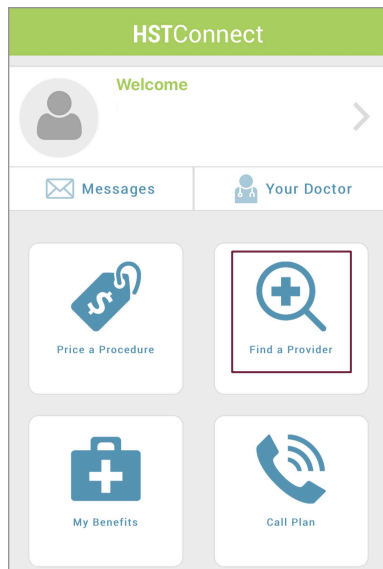
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# Check Hospital/Facility Ratings





To find a hospital or facility, use the HST Connect app to check RBP acceptance ratings. (If your doctor or specialist is not in your PPO, you can also check the app to see if they are RBP-friendly.)

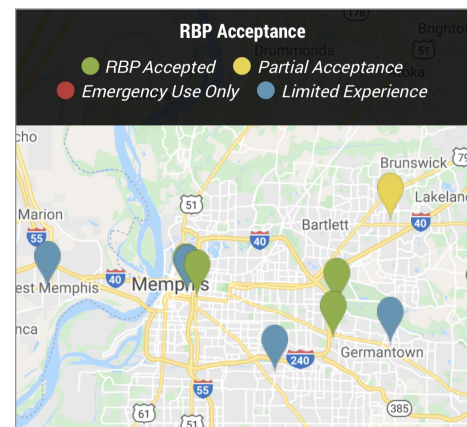
## Here's how:

1. Click **Find a Provider**, then click **Find a Hospital**
2. Search for a hospital or facility by name or location.
3. View search results.



## RBP Acceptance Ratings

-  **RBP Accepted:** Facility has accepted RBP.
-  **Emergency Use Only:** Facility has not accepted RBP and has given pushback.
-  **Partial Acceptance:** Facility has experience with RBP and has given pushback on certain procedures.
-  **Emergency Use Only:** Not enough experience with RBP to determine acceptance rate.



*If you are having a medical emergency, call 911 or go to your nearest emergency room.*



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### For All Questions

Contact Pathways Concierge at the phone number listed on your member ID card, Monday through Friday, 8am to 8pm (ET).

