Coverage for: Employee & Dependents | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-234-5550. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u> or other <u>underlined</u> terms see the Glossary. You may view the Glossary at healthcare.gov/sbc-glossary or call 1-877-234-5550 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Calendar Year <u>deductibles</u> : Tier 1—\$2,000 Individual/\$4,000 Employee + Dependent(s) Tier 2—\$3,200 Individual/\$6,500 Employee + Dependent(s)	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Tiers 1 & 2 <u>preventive services</u> and routine vision exams office visits are some of services covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1—\$4,400 Individual/\$8,800 Employee + Dependent(s) Tier 2—\$6,150 Individual/\$12,300 Employee + Dependent(s) Tier 3—\$6,200 Individual/\$12,400 Employee + Dependent(s)	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> is met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Preauthorization</u> penalties, <u>premiums</u> , <u>balance-billing</u> charges and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See southcoasthealthplan.org or call 1-877-234-5550 for a list of <u>network providers</u> .	You pay the least if you use a Tier 1 <u>provider</u> . You may pay more if you use a Tier 2 <u>provider</u> . You pay the most if you use an <u>out-of-network provider</u> (Tier 3) and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance-billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You may see a specialist you choose without a referral.

Note---Health Management Programs: For services related to Oncology care management, Southcoast has a care management program in place that requires a member to consult with a Southcoast specialist prior to beginning treatment. There is a financial penalty of \$500 when a member does not follow this process. Please contact Conifer Health Solutions at (800) 459-2110 for further details. Limited coverage is available for providers formerly known as Steward Medical Group. Physician office visits may be covered at Tier 3. All other services related to the visit or billed as part of the visit are excluded. The following facilities are not covered under any plan except for emergencies: St. Anne's Hospital, Morton Hospital, Good Samaritan Medical Center, St. Elizabeth's Medical Center and Holy Family Hospitals.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Southcoast Hospitals & Physician Network [Tier 1]	Preferred Providers [Tier 2]	Excluded Facilities, Former Steward Providers & Out-Of-Network Providers [Tier 3]	Limitations, Exceptions & Other Important Information
		(You pay the least)	(You may pay more)	(You pay the most)	
If you visit a health care provider's office	Primary care visit to treat an injury or illness Specialist visit	\$40 <u>copay</u> /visit; <u>deductible</u> waived \$50 <u>copay</u> /visit; <u>deductible</u> waived	40% coinsurance*	40% coinsurance after Tier 2 deductible for Steward Physician charges. Related charges not covered.	You may have to pay for services that aren't <u>preventive</u> . Ask <u>provider</u> if services are <u>preventive</u> . Check what <u>plan</u> will pay.
or clinic	Preventive care/Screening/ Immunization	No charge; <u>deductible</u> waived	40% coinsurance	40% <u>coinsurance</u> after Tier 2 <u>deductible</u> for Steward Physician charges.	* <u>Preauthorization</u> required for oncologist or hematologist.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work) Imaging* (CT/PET scans, MRI, MRA)	No charge; <u>deductible</u> waived	40% coinsurance**	Not covered	*Includes nuclear cardiology services.**Preauthorization required for Imaging or you pay \$250 more.
If you need	Generic drugs (Tier 1)	Southcoast Pharmacies \$10* up to 30 days' supply \$25* up to 90 days' supply	CVS/Caremark \$25 retail network \$62.50 mail service		Deductible waived. Prescription drug out-of-pocket
drugs to treat your illness or condition. More information about	Preferred brand drugs (Tier 2)	Southcoast Pharmacies \$50 up to 30 days' supply \$125 up to 90 days' supply	CVS/Caremark \$100 retail network \$250 mail service	Not covered	limits are \$3,000 per person up to \$6,000 per family. *Some generics are available at lower cost at Southcoast
prescription drug coverage is available at Southcoasthealth	Non-preferred brand drugs (Tier 3)	Southcoast Pharmacies \$75 up to 30 days' supply \$187.50 up to 90 days' supply	CVS/Caremark \$140 retail network \$350 mail service		**Coinsurance waived if specialty drug is eligible & member enrolls in CVS Caremark's PrudentRx
plan.org	Specialty drugs (Tier 4)	Southcoast Specialty 30% coinsurance	CVS Specialty 30% coinsurance**		Program.
Note 1 90-day supplies of maintenance medications may be filled at Southcoast Pharmacy (for lowest cost), CVS Caremark Mail Order Service or any other network pharmacy. Note 2Certain prescriptions require "clinical prior authorization" or approval from the plan before they will be covered.					
If you have outpatient	Facility fee (e.g. ambulatory surgery center)	20% coinsurance	40% coinsurance	Not covered	Preauthorization may be required
surgery	Physician/Surgeon fees	20% coinsurance	40% coinsurance	Not covered	or you pay \$250 more.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

	What You Will Pay			
Services You May Need	Southcoast Hospitals & Physician Network [Tier 1]	Preferred Providers [Tier 2]	Excluded Facilities, Former Steward Providers & Out-Of-Network Providers [Tier 3]	Limitations, Exceptions & Other Important Information
	(You pay the least)	(You may pay more)	(You pay the most)	
Emergency room care				Copay waived if admitted
Emergency medical transportation	N	o charge; <u>deductible</u> waived		None
<u>Urgent care</u>	\$40 <u>copay</u> /visit; <u>deductible</u> waived	40% <u>coinsurance</u> a	after Tier 2 <u>deductible</u>	None
Facility fee (hospital room)	10% coinsurance	40% coinsurance	Not covered	
Physician/Surgeon fees	10% coinsurance	40% coinsurance	40% coinsurance after Tier 2 deductible for emergency services provided at non-Steward facility	Preauthorization required or you pay \$250 more.
Outpatient services— Office Visit	\$40	copay/visit: deductible waive	ed	Preauthorization required for
Intensive Outpatient Treatment			Not covered	Intensive Outpatient Treatment & Inpatient services (or you pay \$250
Inpatient services	deductibl	deductible only Not covered		more).
Office visits Childbirth/delivery professional services	\$40 <u>copay</u> for initial visit then No charge (<u>deductible</u> waived) thereafter	40% coinsurance	Not covered	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
Childbirth/delivery facility services	10% coinsurance	40% coinsurance	Not covered	
	Emergency room care Emergency medical transportation Urgent care Facility fee (hospital room) Physician/Surgeon fees Outpatient services— Office Visit Intensive Outpatient Treatment Inpatient services Office visits Childbirth/delivery professional services Childbirth/delivery facility	Copay for initial visit then Childbirth/delivery professional services Childbirth/delivery professional services Cyou pay the least Cyou pay the least	Services You May Need Southcoast Hospitals & Preferred Providers [Tier 2]	Services You May Need Southcoast Hospitals & Physician Network [Tier 1] (You pay the least) Emergency room care S200 copay/visit; deductible waived Facility fee (hospital room) Physician/Surgeon fees Office Visit Intensive Outpatient Treatment Inpatient services Childbirth/delivery professional services Childbirth/delivery professional services Childbirth/delivery facility Southcoast Hospitals & Preferred Providers [Tier 2] Preferred Providers [Tier 2] Former Steward Providers & Out-Of-Network Providers [Tier 3] (You pay the least) (You may pay more) (You pay the most) Excluded Facilities, Former Steward Providers & Out-Of-Network Providers [Tier 2] Four and Providers [Tier 2] Former Steward Providers & Out-Of-Network Providers [Tier 3] (You pay the least) (You may pay more) (You pay the most) Four and Providers (Former Steward Providers & Out-Of-Network Providers [Tier 3] (You pay the most) Four and Providers (Former Steward Providers & Out-Of-Network Providers [Tier 3] (You pay the most) Four and Providers (Former Steward Providers & Out-Of-Network Providers [Tier 3] (You pay the least) (You may pay more) (You may pay more) (You may pay more) (You may pay more) (You pay the most) Four and Providers [Tier 3] (You pay the most) Four and Providers [Tier 3] (You pay the most) Four and Providers [Tier 3] Four and Providers [Tier 2] Four and Providers [Tier 2] Four and Providers [Tier 2] Four and Provide

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Southcoast Hospitals & Physician Network [Tier 1]	Preferred Providers [Tier 2]	Excluded Facilities, Former Steward Providers & Out-Of-Network Providers [Tier 3]	Limitations, Exceptions & Other Important Information
		(You pay the least)	(You may pay more)	(You pay the most)	
	Home health care	No charge; deductible waived	40% <u>coinsurance</u>	Not covered	Preauthorization required after 12 weeks
	Rehabilitation services— Inpatient	10% coinsurance	40% coinsurance	Not covered	60 days/yr. Requires preauthorization for Inpatient or you pay \$250 more. 100 visits/yr
If you need help	Outpatient	\$40 <u>copay</u> /visit; <u>deductible</u> waived	40% <u>coinsurance</u>	Not covered	combined for Physical, Speech, Occupational TMJ therapies. Preauthorization required after 12 weeks each for Physical & Occupational therapies and after 6 visits for Speech therapy.
recovering or have other special health	Habilitation services— Early Intervention	\$40 <u>copay</u> /visit; <u>deductible</u> waived	40% coinsurance	Not covered	Up to age 3
needs	Developmental Delay	\$40 <u>copay</u> /visit; <u>deductible</u> waived	40% <u>coinsurance</u>	Not covered	None
	Skilled nursing care	10% coinsurance	40% coinsurance	Not covered	100 days/yr. <u>Preauthorization</u> required or you pay \$250 more
	Durable medical equipment	Not available	40% coinsurance	Not covered	Preauthorization required for rental over 3 months, TENS units & equipment over \$2,500
	Hospice services	No charge; deductible waived	40% coinsurance	Not covered	Preauthorization required
If your child	Children's eye exam	\$35 copay/visit; de	eductible waived	Not covered	1 exam/2 years
needs dental or	Children's glasses	Not covered	Not covered	Not covered	n/a
eye care	Children's dental check-up	Not covered	Not covered	Not covered	n/a

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) Chiropractic care Acupuncture Cosmetic surgery Dental care (routine child & adult) Long term care Non-emergency care when traveling outside U.S. Private duty nursing Routine foot care Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) Infertility treatment (\$40,000/lifetime Medical; Hearing aids (\$2,000/36 months/ear to age 21) Bariatric surgery Routine eye care (adults--1 exam/2 years) \$20,000/lifetime Rx) Weight loss programs (when provided by Southcoast Hospital)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, you can contact the plan at 1-877-234-5550. You may also contact the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-234-5550 Portuguese (Portuguès): De assistència em Portuguès, ligue 1-877-234-5550 Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-234-5550

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall <u>deductible</u>	\$2,000
Specialist <u>copayment</u>	\$50
■ Hospital (facility) coinsurance	10%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	ቀኃ ሰሰሰ

Cost Sharing		
Deductibles	\$2,000	
Copayments	\$10	
Coinsurance	\$600	
What isn't covered		
Limits or exclusions \$6		
The total Peg would pay is	\$2,670	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall <u>deductible</u>	\$2,000
■ Specialist <u>copayment</u>	\$50
■ Hospital (facility) <u>coinsurance</u>	10%
■ Other no charge	

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$720	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall <u>deductible</u>	\$2,000
■ Specialist <u>copayment</u>	\$50
■ Hospital (facility) coinsurance	10%
Other <u>copayment</u>	\$40

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$300
Copayments	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$800